

PBX-2122



INSTRUCTION MANUAL



## WARNING/ADVERTENCIA/ATTENTION



### WARNING!



TO REDUCE THE RISK OF ELECTRIC SHOCK, DO NOT REMOVE THE COVER ON THIS SPEAKER. THERE ARE NO USER-SERVICEABLE PARTS INSIDE. REFER ALL SERVICING TO A QUALIFIED TECHNICIAN

To prevent fire or electric shock, do not expose this equipment to rain or moisture. Do not store or operate this product near any liquids, heat sources such as radiators, heat registers, Clean only with a dry cloth. Users should exhibit extra safety when this symbol appears in this instruction manual and follow all precautions as they are stated.



### ¡ADVERTENCIA!



PARA REDUCIR EL RIESGO DE DESCARGA ELÉCTRICA, NO quite la cubierta de este altavoz. NO HAY PARTES REPARABLES POR EL USUARIO ADENTRO. REMITIR TODO SERVICIO A UN TÉCNICO CALIFICADO

Para evitar incendios o descargas eléctricas, no exponga este equipo a la lluvia ni a la humedad. No almacene ni opere este producto cerca de líquidos, fuentes de calor como radiadores, registros de calor. Limpiar solamente con un paño seco. Los usuarios deben mostrar una seguridad adicional cuando aparece este símbolo en este manual de instrucciones y seguir todas las precauciones tal como se indican.



### WARNING!



POUR RÉDUIRE LE RISQUE DE DÉCHARGE ÉLECTRIQUE, NE RETIREZ PAS LE COUVERCLE DE CETTE ENCEINTE. IL N'Y A AUCUNE PIÈCE RÉPARABLE PAR L'UTILISATEUR À L'INTÉRIEUR. RÉFÉREZ TOUTE RÉPARATION À UN TECHNICIEN QUALIFIÉ

Pour éviter un incendie ou un choc électrique, n'exposez pas cet équipement à la pluie ou à l'humidité. Ne stockez pas ou n'utilisez pas ce produit à proximité de liquides, de sources de chaleur telles que des radiateurs, des registres de chaleur. Nettoyez uniquement avec un chiffon sec. Les utilisateurs doivent faire preuve de plus de sécurité lorsque ce symbole apparaît dans ce manuel d'instructions et suivre toutes les précautions telles qu'elles sont indiquées..

#### PBX-2122 BATTERY

The PBX-2122 is a rechargeable battery powered PA loudspeaker.

Be sure that you have completely charged the battery prior to first use to maximize the battery's lifespan. Once the power cord is connected to a power source, it will automatically begin charging ( 8~9 hours to fully charge the battery ). Even if the battery power is low, it will power on when connected to a power source. When the battery is charging, the battery indicator light is red. When the battery charge fully, the indicator light will turn off. Upon completion of the charging, Please disconnect the power cable. When not in use, the speaker should always be set OFF to prevent the unit from draining the battery. When the unit is not used for prolonged periods of time, the battery will gradually lose its power. It is recommended to fully charge the battery at least every 60 days.

When battery is completely empty, the unit cannot perform at 100% of the volume when immediately connected to power source. It is suggested to charge for a while before using with 100% volume. The unit may work and charge with lower level volume. The volume level would be increased as the unit is charging.

#### PBX-2122 BATERIA

El PBX-2122 es un altavoz PA con batería recargable.

Asegúrese de cargar completamente la batería antes del primer uso para maximizar su vida útil. Una vez conectado el cable de alimentación a la fuente de alimentación, comenzará a cargarse automáticamente (la carga completa demora de 8 a 9 horas). Incluso si la batería está baja, se encenderá al conectarlo a la fuente de alimentación. Cuando la batería se está cargando, la luz indicadora de batería se ilumina en rojo. Cuando la batería está completamente cargada, la luz indicadora se apaga. Una vez completada la carga, desconecte el cable de alimentación. Cuando no esté en uso, el altavoz debe estar siempre apagado para evitar que la unidad descargue la batería. Si la unidad no se utiliza durante períodos prolongados, la batería se descargará gradualmente. Se recomienda cargar completamente la batería al menos cada 60 días.

Cuando la batería está completamente descargada, la unidad no puede funcionar al 100 % del volumen al conectarla inmediatamente a la fuente de alimentación. Se recomienda cargarlo al 100 % del volumen durante un rato antes de usarlo. El dispositivo podría funcionar y cargarse con un volumen más bajo. El volumen aumentará a medida que se carga

#### PBX-2122 BATTERIE

Le PBX-2122 est une enceinte de sonorisation rechargeable alimentée par batterie.

Assurez-vous de charger complètement la batterie avant la première utilisation afin d'optimiser sa durée de vie. Une fois le cordon d'alimentation branché à une source d'alimentation, la charge commence automatiquement (8 à 9 heures pour une charge complète). Même si la batterie est faible, l'enceinte s'allume lorsqu'elle est branchée à une source d'alimentation. Lorsque la batterie est en charge, le voyant lumineux est rouge. Une fois la batterie complètement chargée, le voyant lumineux s'éteint. Une fois la charge terminée, débranchez le câble d'alimentation. Lorsque l'enceinte n'est pas utilisée, elle doit toujours être éteinte afin d'éviter de décharger la batterie. En cas d'inutilisation prolongée, la batterie se décharge progressivement. Il est recommandé de recharger complètement la batterie au moins tous les 60 jours. Lorsque la batterie est complètement vide, l'appareil ne peut pas fonctionner à 100 % du volume lorsqu'il est immédiatement branché sur une source d'alimentation. Il est conseillé de le charger un moment avant de l'utiliser à 100% du volume. L'appareil peut fonctionner et se charger à un volume plus faible. Le volume augmentera pendant la charge.



# PBX-2122 GUIDE/GUÍA/GUIDE



## **PBX-2122 Top Panel**

1. Master volume Knob : Adjust from Min to Max
2. Microphone Volume Knob: Adjust from Min to Max
3. Guitar Volume Knob: Adjust from Min to Max
4. Echo Knob: Adjust from Min to Max
5. Bass Knob: Adjust from Min to Max
6. Treble Knob: Adjust from Min to Max
7. Repeat
8. Rec: Put USB/TF card in the slot. Then inserting the wired microphone or turn on the wireless microphone, make sure it is working. Press and hold to start recording, press the "REC" to play the recording file, press again to exit the recording function.
9. Mic Priority: ON / OFF
10. Previous Track Button: Select previous track.
11. Play/Pause Button (TWS connection)
12. Next Track Button: Select next track.
13. LED: Press to select the light mode, press and hold to turn on/ off the light.
14. EQ: Press to select the EQ mode.
15. Mode Button: Press to toggle between AUX, USB, TF, FM, BT.

## **Panel superior del PBX-2122**

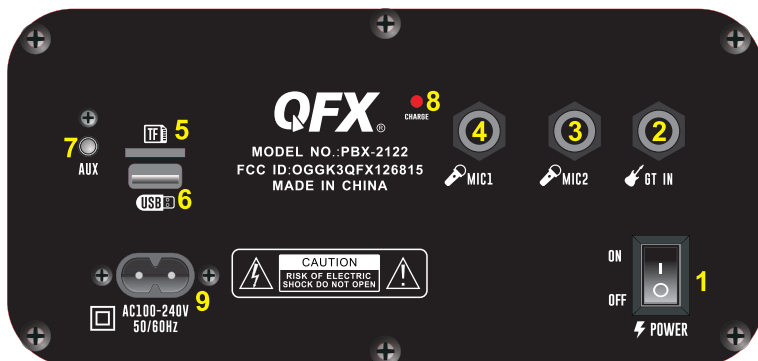
1. Perilla de volumen maestro: Ajustar de mínimo a máximo
2. Perilla de volumen del micrófono: Ajustar de mínimo a máximo
3. Perilla de volumen de la guitarra: Ajustar de mínimo a máximo
4. Perilla de eco: Ajustar de mínimo a máximo
5. Perilla de graves: Ajustar de mínimo a máximo
6. Perilla de agudos: Ajustar de mínimo a máximo
7. Repetir
8. Grabar: Insertar la tarjeta USB/TF en la ranura. Insertar el micrófono con cable o encender el inalámbrico; comprobar que funciona. Mantener pulsado para iniciar la grabación, pulsar "REC" para reproducir el archivo grabado y volver a pulsar para salir de la grabación.
9. Prioridad del micrófono: Activado/Desactivado
10. Pista anterior: Seleccionar la pista anterior.
11. Reproducir/Pausa (conexión TWS)
12. Pista siguiente: Seleccionar la siguiente pista.
13. LED: Pulsar para seleccionar el modo de luz; mantener pulsado para encender/apagar la luz.
14. EQ: Presione para seleccionar el modo EQ.
15. Botón de modo: Presione para alternar entre AUX, USB, TF, FM, BT.



# PBX-2122 GUIDE/GUÍA/GUIDE

## Panneau supérieur du PBX-2122

1. Bouton de volume principal : Régler du minimum au maximum
2. Bouton de volume du microphone : Régler du minimum au maximum
3. Bouton de volume de la guitare : Régler du minimum au maximum
4. Bouton d'écho : Régler du minimum au maximum
5. Bouton de basses : Régler du minimum au maximum
6. Bouton d'aigus : Régler du minimum au maximum
7. Répéter
8. Enregistrement : Insérez une carte USB/TF dans le lecteur. Insérez ensuite le microphone filaire ou allumez le microphone sans fil et vérifiez son fonctionnement. Maintenez enfoncé pour démarrer l'enregistrement, appuyez sur « REC » pour lire le fichier d'enregistrement, appuyez de nouveau pour quitter l'enregistrement.
9. Priorité micro : Activé/Désactivé
10. Bouton de piste précédente : Sélectionner la piste précédente.
11. Bouton Lecture/Pause (connexion TWS)
12. Bouton de piste suivante : Sélectionner la piste suivante.
13. LED : Appuyez pour sélectionner le mode d'éclairage, maintenez enfoncé pour allumer/éteindre la lumière.
14. Egaliseur : appuyez pour sélectionner le mode d'égalisation.
15. Bouton Mode : appuyez pour basculer entre AUX, USB, TF, FM et BT.



## PBX-2122 Back Panel

1. Power Switch: ON/OFF
2. Guitar Input
3. Microphone Input 2
4. Microphone Input 1
5. TF Card Slot
6. USB Slot
7. AUX IN
8. Battery Indicator Light
9. Power Supply: AC 100-240V 50/60Hz

## Panneau arrière du PBX-2122

1. Interrupteur marche/arrêt
2. Entrée guitare
3. Entrée microphone 2
4. Entrée microphone 1
5. Emplacement pour carte TF
6. Emplacement USB
7. Entrée auxiliaire
8. Témoin de batterie
9. Alimentation : CA 100-240 V 50/60 Hz

## Panel trasero del PBX-2122

1. Interruptor de encendido/apagado
2. Entrada de guitarra
3. Entrada de micrófono 2
4. Entrada de micrófono 1
5. Ranura para tarjeta TF
6. Ranura USB
7. Entrada auxiliar
8. Indicador de batería
9. Alimentación: CA 100-240 V 50/60 Hz

Follow Us



QFXUSA.COM

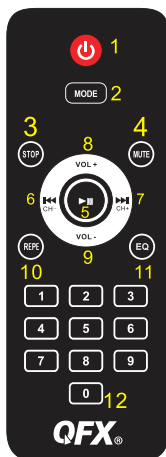


WHERE THE PARTY BEGINS™





# PBX-2122 GUIDE/GUÍA/GUIDE



## PBX-2122 REMOTE CONTROL

1. STANDBY: Make the unit to be standby mode.
2. Mode Button: Toggle between USB, TF, FM, AUX, BT
3. Stop
4. Mute: Mute the track
5. PLAY/PAUSE (Press to Scan Channel in FM Mode)
6. Previous Track: Select pervious channel
7. Next Track: Select next channel.
8. VOL+: Increase the master volume
9. VOL-: Reduce the master volume
10. REP: Repeat the playing track.
11. EQ: Select EQ mode.
12. KEY Number for selecting the certain track for USB flash drive or TF card.

## CONTROL REMOTO PBX-2122

1. ESPERA: Hacer que la unidad sea el modo de espera.
2. Botón de modo: Alterna entre USB, TF, FM, AUX y Bluetooth.
3. Detener.
4. Silencio: Silencia la pista.
5. REPRODUCIR/PAUSA (Pulse para buscar canales en modo FM).
6. Pista anterior: Selecciona el canal anterior.
7. Pista siguiente: Selecciona el siguiente canal.
8. VOL+: Aumenta el volumen principal.
9. VOL-: Reduce el volumen principal.
10. REP: Repite la pista.
11. EQ: Selecciona el modo EQ.
12. KEY Número para seleccionar la pista deseada para la unidad flash USB o la tarjeta TF.

## TÉLÉCOMMANDE PBX-2122

1. VEILLE : Met l'appareil en veille.
2. Bouton Mode : Bascule entre USB, TF, FM, AUX et BT
3. Arrêt
4. Muet : Coupe le son
5. LECTURE/PAUSE (Appuyez pour rechercher les chaînes en mode FM)
6. Piste précédente : Sélection de la chaîne précédente
7. Piste suivante : Sélection de la chaîne suivante
8. VOL+ : Augmente le volume principal
9. VOL- : Diminue le volume principal
10. REP : Répète la lecture du morceau.
11. EQ : Sélection du mode EQ.
12. Touche permettant de sélectionner une piste sur une clé USB ou une carte TF.



# PBX-2122 GUIDE/GUÍA/GUIDE



## **PBX-2122 Wireless Mic**

The Wireless Mic has the built-in battery.

When not in use, please turn OFF the Mic prevent battery exhaustion.

When the Mic is not used for prolonged periods of time, the battery will gradually lose its power.

It is recommended to fully charge the battery at least every 60 days.

1. Power: Press and hold to turn on/off the Mic
  2. +: Increase the Mic Volume
  3. -: Decrease the Mic Volume
  4. When the battery power is charging, the screen will show red.
- When the battery charge fully, the screen will turn off.

5. Power Supply: DC 5V

## **Micrófono inalámbrico PBX-2122**

El micrófono inalámbrico tiene batería integrada.

Cuando no lo use, apáguelo para evitar que se agote la batería.

Si el micrófono no se utiliza durante períodos prolongados, la batería se descargará gradualmente.

Se recomienda cargar completamente la batería al menos cada 60 días.

1. Encendido: Mantenga pulsado para encender/apagar el micrófono.
  2. +: Subir el volumen del micrófono.
  3. -: Bajar el volumen del micrófono.
  4. Cuando la batería se esté cargando, la pantalla se iluminará en rojo.
- Cuando la batería esté completamente cargada, la pantalla se apagará.

5. Alimentación: 5 V CC

## **Micro sans fil PBX-2122**

Le microphone sans fil est équipé d'une batterie intégrée.

Lorsqu'il n'est pas utilisé, veuillez l'éteindre pour éviter qu'il ne se décharge.

En cas d'inutilisation prolongée, la batterie se décharge progressivement.

Il est recommandé de recharger complètement la batterie au moins tous les 60 jours.

1. Marche/Arrêt : Maintenir le bouton enfoncé pour allumer/éteindre le microphone.
  2. + : Augmenter le volume du microphone.
  3. - : Baisser le volume du microphone.
  4. Lorsque la batterie est en charge, l'écran s'affiche en rouge.
- Lorsque la batterie est complètement chargée, l'écran s'éteint.

5. Alimentation : 5 V CC.



## PBX-2122 OPERATION/OPERACIÓN/OPÉRATION



### Sync two speakers to play audio simultaneously

1. TWS connection: TWS Connection is only for two speakers, can not support quantity over 2 pcs
2. Turn on the Speakers, press the MODE button to switch to BLUETOOTH mode, and the word "BLUE" on the LED screen will flash.
3. At the first time, please press the Play/Pause (TWS) button of one unit for 3 seconds. Then two speakers will connect together.
4. Connect the phone: Open the phone Bluetooth settings, Search and Connect the main device Bluetooth Name 'QFX PBX-2122'.
5. Select music from phone and enjoy TWS playing in pairs with two Speakers.
6. Exit TWS: Press and Hold the Play/Pause (TWS) button for 3 seconds to exit the TWS function



### Sincroniza dos altavoces para reproducir audio simultáneamente

1. Conexión TWS: la conexión TWS es solo para dos altavoces, no puede admitir una cantidad superior a 2 piezas
2. Encienda los altavoces, presione el botón MODE para cambiar al modo BLUETOOTH y la palabra "BLUE" en la pantalla LED parpadeará.
3. La primera vez, presione el botón Reproducir/Pausar (TWS) de una unidad durante 3 segundos. Entonces dos altavoces se conectarán juntos.
4. Conecte el teléfono: abra la configuración de Bluetooth del teléfono, busque y conecte el nombre de Bluetooth del dispositivo principal 'QFX PBX-2122'.
5. Seleccione música desde el teléfono y disfrute de la reproducción de TWS en pares con dos altavoces.
6. Salir de TWS: mantenga presionado el botón Reproducir/Pausar (TWS) durante 3 segundos para salir de la función TWS



### Synchronisez deux haut-parleurs pour lire de l'audio simultanément

1. Connexion TWS : la connexion TWS est uniquement pour deux haut-parleurs, ne peut pas prendre en charge une quantité supérieure à 2 pièces.
2. Allumez les haut-parleurs, appuyez sur le bouton MODE pour passer en mode BLUETOOTH, et le mot "BLUE" sur l'écran LED clignotera.
3. La première fois, veuillez appuyer sur le bouton Lecture/Pause (TWS) d'une unité pendant 3 secondes. Ensuite, deux haut-parleurs se connecteront ensemble.
4. Connectez le téléphone : ouvrez les paramètres Bluetooth du téléphone, recherchez et connectez le nom Bluetooth de l'appareil principal « QFX PBX-2122 ».
5. Sélectionnez la musique du téléphone et profitez de TWS en jouant par paires avec deux haut-parleurs.
6. Quitter TWS : appuyez longuement sur le bouton Lecture/Pause (TWS) pendant 3 secondes pour quitter la fonction TWS

### PBX-2122 DISPLAY / PANTALLA PBX-2122 / AFFICHAGE PBX-2122

The LED display will show the currently selected input mode: USB/TF/BT/AUX/FM. When a USB drive or TF card with MP3 songs stored on it is inserted, the unit will automatically switch to USB/TF mode, start playing the MP3 songs and display the current track number. In FM mode, the current radio station is displayed. Short-press "Play/Pause" button to auto-scan all stations. When listening to FM radio, it is suggested that you turn off the LED lights in order to achieve optimal reception.

La pantalla LED mostrará el modo de entrada actualmente seleccionado; USB/TF/BT/AUX/FM. Cuando una unidad USB o tarjeta TF con canciones MP3 almacenadas al insertarlo, la unidad cambiará automáticamente al modo USB/TF, comenzará a reproducir las canciones MP3 y mostrará el número de pista actual. En el modo FM, se muestra la emisora de radio actual. Presione brevemente el botón "Reproducir/Pausar" para escanear automáticamente todas las estaciones. Al escuchar la radio FM, se sugiere que apague las luces LED para lograr una recepción óptima.

L'affichage LED indiquera le mode d'entrée actuellement sélectionné; USB/TF/BT/AUX/FM. Lorsqu'un clé USB ou une carte TF avec des chansons MP3 stockées lorsqu'il est inséré, l'appareil passe automatiquement en mode USB/TF, commence à lire les chansons MP3 et affiche le numéro de la piste actuelle. En mode FM, la station de radio actuelle s'affiche. Appuyez brièvement sur le bouton "Lecture/Pause" pour rechercher automatiquement toutes les stations. Lorsque vous écoutez la radio FM, il est suggéré d'éteindre les lumières LED afin d'obtenir une réception optimale.

### BLUETOOTH

**BLUETOOTH MODE:** use the MODE button to enable Bluetooth on the PBX-2122. Open the Bluetooth settings on your mobile device and search for QFX PBX-2122. Select the option to pair both devices. Now you can sit back and enjoy the music from your favorite app. You will not need to reconnect Bluetooth when changing modes.

**MODE BLUETOOTH:** use el botón MODE para habilitar Bluetooth en el PBX-2122. Abra la configuración de Bluetooth en su dispositivo móvil y busque QFX PBX-2122. Seleccione la opción para emparejar ambos dispositivos. Ahora puede sentarse y disfrutar de la música de su aplicación favorita. No necesitará volver a conectar el Bluetooth al cambiar de modo.

**MODE BLUETOOTH:** utilisez le bouton MODE pour activer Bluetooth sur le PBX-2122. Ouvrez les paramètres Bluetooth sur votre appareil mobile et recherchez QFX PBX-2122. Sélectionnez l'option pour coupler les deux appareils. Vous pouvez maintenant vous asseoir et profiter de la musique de votre application préférée. Vous n'aurez pas besoin de reconnecter Bluetooth lors du changement de mode.



## LIMITED PRODUCT WARRANTY POLICY

Before returning your Product for service under this Warranty, please (i) read the instruction manual carefully and visit our website at [www.qfxusa.com](http://www.qfxusa.com) for Product updates and extended support documentation (e.g., Common Troubleshooting Guides); (ii) if you are still having trouble with your Product, please contact the QFX Customer Support Department.

Subject to the terms and conditions herein, QFX, Inc. (herein after called "QFX") warrants to the original purchaser of the Product ("Customer") that for the applicable Warranty Period listed below, the Product will be free from defects in material or workmanship under normal, non-commercial use ("Defects").

Warranty Period encompasses, as listed below, separate "Coverage Periods" for Parts and Labor, each Coverage Period to begin from the original date of Customer purchase. If Customer returns a defective Product (or any component thereof) during the applicable Warranty Period, QFX will, at its option, during the specified Coverage Periods for Parts and Labor (as applicable either: (i) repair the Product (or, as applicable, any component thereof) or (ii) replace the Product (or, as applicable, any component thereof) with a new or refurbished Product (or, as applicable, any component thereof), in either case free of charge to Customer for Parts and/or Labor (as applicable) during the specified Coverage Period only, and excluding applicable shipping charges (noted below), for which the Customer is responsible. The foregoing states the Customer's exclusive remedy and QFX sole liability for breach of the limited warranty contained herein.

This warranty covers only normal use. This warranty is not transferable. QFX is not responsible for warranty replacement should the QFX label or logo be removed or should the product fail to be properly maintained or fail to function properly as a result of misuse, abuse, immersion in liquids, improper installation, improper shipping, damage caused by disasters such as fire, flood, or service other than by QFX. In addition, this warranty excludes any Product (or, as applicable, any component thereof) that has been subject to or Defects resulting from: (a) any neglect or misuse by a Customer, an accident, improper application, violation of operating instructions for the Product, any other Customer-induced damage, or the alteration or removal of any Product serial number; (b) any modification or repair to Product (or, as applicable, any component thereof) by any party other than QFX or a party authorized in writing by QFX; (c) any damage to Product (or, as applicable, any component thereof) due to power surges, incorrect electrical voltage, misconnection to any device, or malfunction of any device used with the Product (or, as applicable, any component thereof); (d) cosmetic damage to the Product (or, as applicable, any component thereof) caused by normal wear and tear; (e) shipping damage that occurs while the Product is in transit; (f) damage caused by heat sources, sunlight, electromagnetic conditions, or other climatic conditions or (g) any acts of God.

Product is sold to Customer for personal, non-commercial use only. Product is not warranted for Customer's commercial or rental use. In addition, Product is not warranted against failure, and should not be used by Customer for any application where (i) there is a risk that any data stored on Product will be breached or otherwise compromised, or (ii) the data stored on Product is relied upon for medical or lifesaving applications. QFX disclaims any Warranty for any of the foregoing uses to the fullest extent permitted by law. Customer assumes any and all risks associated with such uses of Product, and agrees to indemnify QFX for any damages claimed against QFX for such uses.

EXCEPT FOR EXPRESS WARRANTIES STATED ABOVE AND TO THE MAXIMUM EXTENT PERMITTED BY LAW, THE PRODUCTS ARE PROVIDED "AS IS" AND QFX DISCLAIMS ALL OTHER WARRANTIES, INCLUDING WITHOUT LIMITATION ANY IMPLIED WARRANTY (i) OF MERCHANTABILITY, (ii) OF FITNESS FOR A PARTICULAR PURPOSE, OR (iii) OF NON-INFRINGEMENT OF THIRD PARTY RIGHTS. TO THE MAXIMUM EXTENT PERMITTED BY APPLICABLE LAW, IN NO EVENT WILL QFX BE LIABLE TO CUSTOMER OR ANY THIRD PARTY FOR ANY INDIRECT, SPECIAL, INCIDENTAL, CONSEQUENTIAL, EXEMPLARY OR PUNITIVE DAMAGES, INCLUDING, WITHOUT LIMITATION, ANY LOST PROFITS OR REVENUES, LOSS OR INACCURACY OF ANY DATA OR COST OF SUBSTITUTE GOODS, REGARDLESS OF THE THEORY OF LIABILITY (INCLUDING NEGLIGENCE) AND EVEN IF QFX HAS BEEN ADVISED OF THE POSSIBILITY OF SUCH DAMAGES, QFX AGGREGATE LIABILITY TO CUSTOMER FOR ACTUAL DIRECT DAMAGES FOR ANY CAUSE WHATSOEVER SHALL BE LIMITED TO THE CUMULATIVE PRODUCT FEES PAID BY THAT CUSTOMER FOR THE PRODUCTS CAUSING THE DAMAGES, IF ANY.

This Warranty gives Customer specific rights, and Customer may also have other rights that vary from jurisdiction to jurisdiction. Warning: Some Products may contain components that are small enough to be swallowed. Please keep out of reach of children. In order for the return to be processed, you must send the Product PREPAID to the address below in the original packaging or reasonable substitute to prevent damage and include: (1) a dated sales receipt (which must have a purchase date that falls in the Warranty Period specified in the table below) that indicates the place of purchase, model number of Product, and amount paid, (2) a detailed description of Customer's problem with Product, (3) Customer's full name, phone number, and return address, (3) all of the accessories that came with the Product package must be sent along with the main Product, (4) a cashier's check or money order payable to QFX, Inc., in the amount specified for the item in the product table below for return shipping and handling. If in the case you cannot provide a money order or cashier's check, you can contact The QFX Customer Support Representative to arrange payment via credit card. No returned Product will be shipped back to a PO BOX. If a returned Product is found to have no problem and/or does not include ALL of the requirements indicated above, it may be returned back to the customer and will not be processed.

**QFX USA®**, Inc.  
RMA Processing  
Customer Support Department  
2957 E. 46th Street | Vernon, CA 90058

 [support@qfxusa.com](mailto:support@qfxusa.com)  
 (800) 864-CLUB (2582) or (323) 457-9900  
 [qfxusa.com](http://qfxusa.com)  
 Hours of Operation: Monday - Friday, 9am - 5pm PST

All prices and details below are for US Destinations excluding, Hawaii, Alaska and Puerto Rico. For excluded destinations and NON US destinations, please contact The QFX Customer Support Department directly for additional shipping fees and return instructions.

If you do not find your Product below, your Product model conflicts with multiple categories, and/or are unsure of which category the Product you have purchased will fall under, please contact our Customer Support Department for further instruction.

In order to determine the exact shipping cost that must be included with your product or paid for the product being returned, please refer to the table below. Please find the product you wish to return by category or model number prefix. QFX will not provide any return or refund to any customer for merchandise and will only honor the Limited Warranty restrictions mentioned in this document.

Please make sure to follow all directions prior to shipping back your item. If you are not sure what the shipping cost for your item is, or if your item category conflicts in the table below, please feel free to contact the QFX Support Department for further assistance.

| PRODUCT CATEGORY                                                 | HANDLING | LABOR  | PARTS  |
|------------------------------------------------------------------|----------|--------|--------|
| Earphones, Headphones, Pocket Radios, & Small Bluetooth Speakers | \$5.00   | 1 Year | 1 Year |
| Personal Stereos                                                 | \$10.00  | 1 Year | 1 Year |
| Portable Radio/Cassette                                          | \$15.00  | 1 Year | 1 Year |
| Large Portable Radio Cassette                                    | \$20.00  | 1 Year | 1 Year |
| Mobile Audio                                                     | \$10.00  | 1 Year | 1 Year |
| Pro Audio SBX Systems                                            | \$75.00  | 1 Year | 1 Year |
| Pro Audio PBX Systems                                            | \$75.00  | 1 Year | 1 Year |
| Televisions                                                      | \$25.00  | 1 Year | 1 Year |
| Telephones                                                       | \$10.00  | 1 Year | 1 Year |
| Stand Fans                                                       | \$20.00  | 1 Year | 1 Year |
| Portable Rechargeable Fans                                       | \$15.00  | 1 Year | 1 Year |

THE WARRANTY AND REMEDY PROVIDED ABOVE ARE EXCLUSIVE AND IN LIEU OF ALL OTHER EXPRESSED OR IMPLIED WARRANTIES INCLUDING, BUT NOT LIMITED TO, THE IMPLIED WARRANTIES OF MERCHANTABILITY, NON-INFRINGEMENT OR FITNESS FOR A PARTICULAR PURPOSE. SOME LAWS DO NOT ALLOW THE EXCLUSION OF IMPLIED WARRANTIES. IF THESE LAWS APPLY, THEN ALL EXPRESSED OR IMPLIED WARRANTIES ARE LIMITED TO THE WARRANTY PERIOD IDENTIFIED ABOVE. UNLESS STATED HEREIN, ANY STATEMENT OR REPRESENTATIONS MADE BY ANY OTHER PERSONS OR FIRM ARE VOID, EXCEPT AS PROVIDED IN THIS WRITTEN WARRANTY. QFX SHALL NOT BE LIABLE FOR ANY LOSS, INCONVENIENCE, OR DAMAGE, INCLUDING DIRECT, SPECIAL, INCIDENTAL OR CONSEQUENTIAL DAMAGES, RESULTING FROM THE USE OR INABILITY TO USE THE QFX PRODUCT, WHETHER RESULTING FROM BREACH OF WARRANTY OR ANY OTHER LEGAL THEORY.

Some jurisdictions do not allow limitations on how long an implied warranty lasts, and some jurisdictions do not allow the exclusion or limitation of incidental or consequential damages, so the above limitations and exclusions may not apply to you. This warranty gives you special legal rights and you may have other rights which vary from jurisdiction to jurisdiction.

Copyright Protected 2026 ©

  
1-800-864-2582  
Mon-Fri 9AM - 5PM (PST)

  
[support@qfxusa.com](mailto:support@qfxusa.com)  
Mon-Fri 9AM - 5PM (PST)



[www.qfxusa.com](http://www.qfxusa.com)

# THANK YOU.

**QFX** Where the Party Begins!

We would love to hear about your PBX-2122 journey!  
Tag us **@QFXUSA** to share your stories.

FOLLOW US @QFXUSA

