

HP-E100

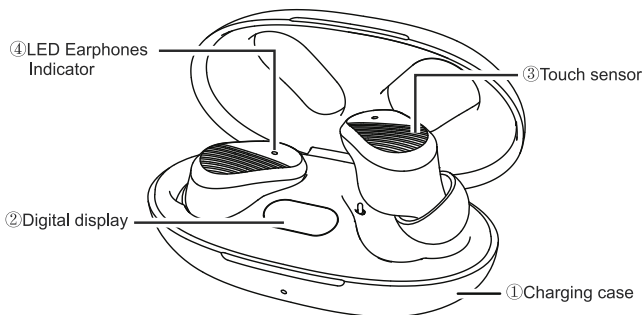
QFX
WHERE THE PARTY BEGINS™



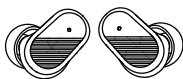
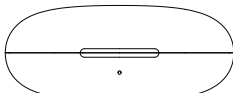
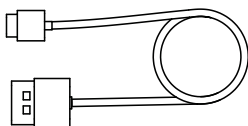
INSTRUCTION MANUAL

HP-E100 TRUE WIRELESS STEREO EARBUDS + CHARGING CASE

Thank you for purchasing the QFX HP-E100 True Wireless Earbuds and Charging Case. Please read these instructions for proper use and care of this product.



1. **Charging Case:** When not using the earbuds, you can keep them stored in the charging case to recharge.
2. **Digital Display:** The LED display inside the charging case shows the percentage of remaining battery power level up to 100% full charge level.
3. **Touch Sensor:** Each earbud can control volume, phone calls and music playback.
4. **LED Earphones Indicator:** Shows the earbuds status.

BOX CONTENTS**Earbuds****Charging Case****Eartips****Charging Case****Manual**

FITTING SOFT GEL EAR TIPS

The package includes a set of small, medium and large size soft gel ear tips. Select the size that fits best and provides the most comfort for long use.



Place the earbud in the ear canal then rotate and adjust it in order to achieve the best fit.

**QUICK TIPS FOR ENSURING PROPER OPERATION**

- Make sure that the earbuds are completely dry before putting them in the charging case.
- The left or right earbud can be used independently for music and phone calls. Simply choose one and take out of the case to connect it.
- Choosing the correct size ear tip will vastly improve in audio quality due to the proper seal for the speaker driver. Test all ear tips to determine which one provides the best results.

TURNING EARBUD POWER OFF

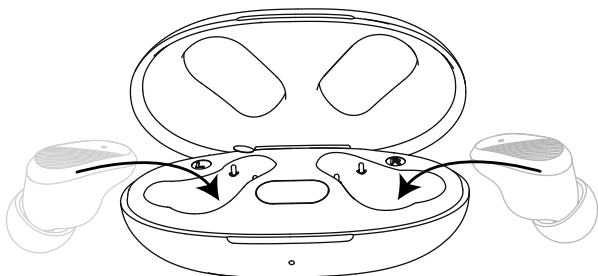
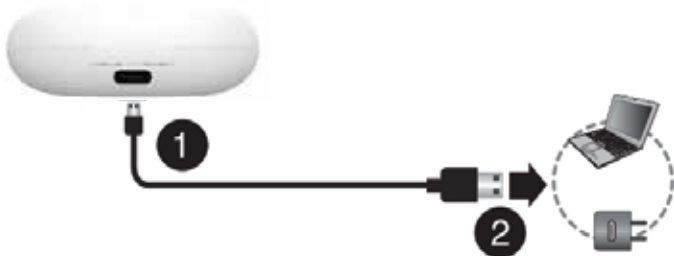
To turn off your earbuds outside the charging case, enter your Bluetooth device settings and disconnect them from Bluetooth. Then the earbuds will power OFF after 3 minutes.

CHARGING THE EARBUDS

When placing the earbuds in the charging case, the earbud LEDs will turn to red while charging.

When fully charged, the red light turn off.

When battery power is less than 3.3V, you will hear a prompt sound.

**RECHARGING THE CHARGING CASE**

To recharge the charging case, connect the USB-C cable to a computer USB port or use an USB-to-AC power adapter (not included) that provides a minimum of 5VDC, 500mA minimum power.

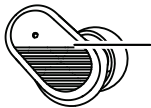
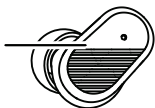
When charging the case, its digital display will begin to flash, indicating that the case is recharging. It will continue charging up to a maximum 100% fully-charged level.



HP-E100 TOUCH CONTROLS

LEFT AND RIGHT EARBUD TOUCH CONTROLS

LEFT
TOUCH
SENSOR



RIGHT
TOUCH
SENSOR

Left Earbud Touch Sensor Controls

PLAY/PAUSE:
Single-tap

VOLUME DOWN:
Double-tap

PREVIOUS TRACK:
Triple-tap

VOICE ASSISTANT:
Press and hold for 2 seconds

ANSWER:
Single-tap

HANGUP:
Double-tap

REJECT INCOMING CALLS:
Press and hold for 2 seconds

Right Earbud Touch Sensor Controls

PLAY/PAUSE:
Single-tap

VOLUME UP:
Double-tap

NEXT TRACK:
Triple-tap

VOICE ASSISTANT:
Press and hold for 2 seconds

ANSWER:
Single-tap

HANGUP:
Double-tap

REJECT INCOMING CALLS:
Press and hold for 2 seconds

FIRST TIME CONNECTION TO BLUETOOTH

1. Remove the earbuds from the charging case. A "power on" sound will be heard.
2. Enable Bluetooth mode on your device
3. Then search and select "HP-E100" to connect. A "connected" sound will be heard.
4. After first time setup is completed, the earbuds will automatically reconnect in the future.

SPECIFICATIONS

- Bluetooth Version 5.3
- Protocol HFP/HSP/A2DP/AVRCP/SPP
- Frequency 2.4GHz~2.48GHz
- Earbuds Rechargeable Battery 40mAh
- Earbud Charging Time 1 Hour
- Play Time up to 3 Hours on Full Charge
- Case Rechargeable Battery 250mAh
- Case Charging Time 1.5 Hours
- Input Power 5V / 500mA min.

CAUTION

- Do not keep the earbuds and case stored in extreme heat, cold, and humidity environments.
- Fully dry off the earbuds before placing them in the charging case.
- In order to maintain proper function, do not crush or compress the earbuds or soft gel inserts.
- Earbuds can increase the intensity of sound. Maintain lower volume levels when used for long periods.



LIMITED PRODUCT WARRANTY POLICY

Before returning your Product for service under this Warranty, please (i) read the instruction manual carefully and visit our website at www.qfxusa.com for Product updates and extended support documentation (e.g., Common Troubleshooting Guides); (ii) if you are still having trouble with your Product, please contact the QFX Customer Support Department.

Subject to the terms and conditions herein, QFX, Inc. (herein after called "QFX") warrants to the original purchaser of the Product ("Customer") that for the applicable Warranty Period listed below, the Product will be free from defects in material or workmanship under normal, non-commercial use ("Defects").

Warranty Period encompasses, as listed below, separate "Coverage Periods" for Parts and Labor, each Coverage Period to begin from the original date of Customer purchase. If Customer returns a defective Product (or any component thereof) during the applicable Warranty Period, QFX will, at its option, during the specified Coverage Periods for Parts and Labor (as applicable either: (i) repair the Product (or, as applicable, any component thereof) or (ii) replace the Product (or, as applicable, any component thereof) with a new or refurbished Product (or, as applicable, any component thereof), in either case free of charge to Customer for Parts and/or Labor (as applicable) during the specified Coverage Period only, and excluding applicable shipping charges (noted below), for which the Customer is responsible. The foregoing states the Customer's exclusive remedy and QFX sole liability for breach of the limited warranty contained herein.

This warranty covers only normal use. This warranty is not transferable. QFX is not responsible for warranty replacement should the QFX label or logo be removed or should the product fail to be properly maintained or fail to function properly as a result of misuse, abuse, immersion in liquids, improper installation, improper shipping, damage caused by disasters such as fire, flood, or service other than by QFX. In addition, this warranty excludes any Product (or, as applicable, any component thereof) that has been subject to or Defects resulting from: (a) any neglect or misuse by a Customer, an accident, improper application, violation of operating instructions for the Product, any other Customer-induced damage, or the alteration or removal of any Product serial number; (b) any modification or repair to Product (or, as applicable, any component thereof) by any party other than QFX or a party authorized in writing by QFX; (c) any damage to Product (or, as applicable, any component thereof) due to power surges, incorrect electrical voltage, misconnection to any device, or malfunction of any device used with the Product (or, as applicable, any component thereof); (d) cosmetic damage to the Product (or, as applicable, any component thereof) caused by normal wear and tear; (e) shipping damage that occurs while the Product is in transit; (f) damage caused by heat sources, sunlight, electromagnetic conditions, or other climatic conditions or (g) any acts of God.

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This Warranty gives Customer specific rights, and Customer may also have other rights that vary from jurisdiction to jurisdiction. Warning: Some Products may contain components that are small enough to be swallowed. Please keep out of reach of children. In order for the return to be processed, you must send the Product PREPAID to the address below in the original packaging or reasonable substitute to prevent damage and include: (1) a dated sales receipt (which must have a purchase date that falls in the Warranty Period specified in the table below) that indicates the place of purchase, model number of Product, and amount paid, (2) a detailed description of Customer's problem with Product, (3) Customer's full name, phone number, and return address, (3) all of the accessories that came with the Product package must be sent along with the main Product, (4) a cashier's check or money order payable to QFX, Inc., in the amount specified for the item in the product table below for return shipping and handling. If in the case you cannot provide a money order or cashier's check, you can contact The QFX Customer Support Representative to arrange payment via credit card. No returned Product will be shipped back to a PO BOX. If a returned Product is found to have no problem and/or does not include ALL of the requirements indicated above, it may be returned back to the customer and will not be processed.

QFX USA® , Inc.

RMA Processing

Customer Support Department

2957 E. 46th Street | Vernon, CA 90058

 support@qfxusa.com (800) 864-CLUB (2582) or (323) 864-6900 qfxusa.com Hours of Operation: Monday - Friday, 9am - 5pm PST

All prices and details below are for US Destinations excluding, Hawaii, Alaska and Puerto Rico. For excluded destinations and NON US destinations, please contact The QFX Customer Support Department directly for additional shipping fees and return instructions.

If you do not find your Product below, your Product model conflicts with multiple categories, and/or are unsure of which category the Product you have purchased will fall under, please contact our Customer Support Department for further instruction.

In order to determine the exact shipping cost that must be included with your product or paid for the product being returned, please refer to the table below. Please find the product you wish to return by category or model number prefix. QFX will not provide any return or refund to any customer for merchandise and will only honor the Limited Warranty restrictions mentioned in this document.

Please make sure to follow all directions prior to shipping back your item. If you are not sure what the shipping cost for your item is, or if your item category conflicts in the table below, please feel free to contact the QFX Support Department for further assistance.

PRODUCT CATEGORY	HANDLING	LABOR	PARTS
Earphones, Headphones, Pocket Radios, & Small Bluetooth vSpeakers	\$5.00	1 Year	1 Year
Personal Stereos	\$10.00	1 Year	1 Year
Portable Radio/Cassette	\$15.00	1 Year	1 Year
Large Portable Radio Cassette	\$20.00	1 Year	1 Year
Mobile Audio	\$10.00	1 Year	1 Year
Pro Audio SBX Systems	\$75.00	1 Year	1 Year
Pro Audio PBX Systems	\$75.00	1 Year	1 Year
Televisions	\$25.00	1 Year	1 Year
Telephones	\$10.00	1 Year	1 Year

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Mon-Fri 9AM - 5PM (PST)



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Mon-Fri 9AM - 5PM (PST)

www.qfxusa.com

THANK YOU.

QFX Where the Party Begins!

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