

SBX-1555

# QFX<sup>®</sup>

WHERE THE PARTY BEGINS<sup>™</sup>



INSTRUCTION MANUAL



**WARNING!**

TO REDUCE THE RISK OF ELECTRIC SHOCK, DO NOT REMOVE THE COVER ON THIS SPEAKER. THERE ARE NO USER-SERVICEABLE PARTS INSIDE. REFER ALL SERVICING TO A QUALIFIED TECHNICIAN

To prevent fire or electric shock, do not expose this equipment to rain or moisture. Do not store or operate this product near any liquids, heat sources such as radiators, heat registers or under extreme weather conditions. Clean only with a dry cloth.

Users should exhibit extra safety when the WARNING or CAUTION symbol appears in this instruction manual and follow all precautions as they are stated.

**¡ADVERTENCIA!**

PARA REDUCIR EL RIESGO DE DESCARGA ELÉCTRICA, NO RETIRE LA CUBIERTA DE ESTE ALTAVOZ. NO HAY PARTES REPARABLES POR EL USUARIO ADENTRO. REFIERA TODAS LAS REPARACIONES A UN TÉCNICO CALIFICADO

Para evitar incendios o descargas eléctricas, no exponga este equipo a la lluvia ni a la humedad. No almacene ni utilice este producto cerca de líquidos, fuentes de calor como radiadores, rejillas de calefacción o bajo condiciones climáticas extremas. Limpie solamente con un paño seco.

Los usuarios deben exhibir una seguridad adicional cuando aparezca el símbolo de ADVERTENCIA o PRECAUCIÓN en este manual de instrucciones y seguir todas las precauciones indicadas.

**WARNING!**

POUR RÉDUIRE LE RISQUE DE CHOC ÉLECTRIQUE, NE RETIREZ PAS LE COUVERCLE DE CET HAUT-PARLEUR. IL N'Y A AUCUNE PIÈCE RÉPARABLE PAR L'UTILISATEUR À L'INTÉRIEUR. RÉFÉREZ TOUTE RÉPARATION À UN TECHNICIEN QUALIFIÉ

Pour éviter tout incendie ou choc électrique, n'exposez pas cet équipement à la pluie ou à l'humidité. Ne stockez pas et n'utilisez pas ce produit à proximité de liquides, de sources de chaleur telles que radiateurs, bouches de chaleur ou dans des conditions météorologiques extrêmes. Nettoyez uniquement avec un chiffon sec.

Les utilisateurs doivent faire preuve d'une sécurité supplémentaire lorsque le symbole AVERTISSEMENT ou ATTENTION apparaît dans ce manuel d'instructions et suivre toutes les précautions telles qu'elles sont énoncées.

## IMPORTANT SAFETY MEASURES

Before using this machine, please read all the safety and operating instructions. These safety and operating instructions should be kept in condition of consultation.



- Electric Power Supply Line:** Keep the power cord safe from being tramped on, pressed on by heavy objects, or pierced. Make sure that the cord has ample space to rest on the ground and is not stressed. **DO NOT** pull or drag the power supply line.
- Ventilation:** This unit must be set in a ventilated space. **DO NOT** cover the vents on the back panel for any reason. If placed alongside a wall, distance the unit a minimum of 10cm to allow air flow.
- Dismantling:** **DO NOT** dismantle or open the unit. This is a high powered unit that can cause serious harm if tampered with. **DO NOT** Open.
- Do not use this Speaker in any wet location, in the rain or any location with high moisture. Do not place any liquids or other objects on the speaker system as this may cause an accidental short.

## MEDIDAS DE SEGURIDAD IMPORTANTES

Antes de utilizar esta máquina, lea todas las instrucciones de seguridad y funcionamiento. Esta seguridad y las instrucciones de funcionamiento deben mantenerse en condiciones de consulta.



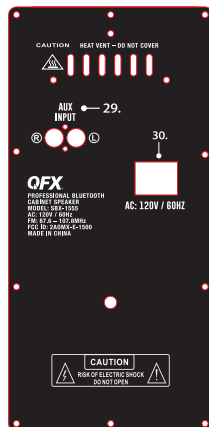
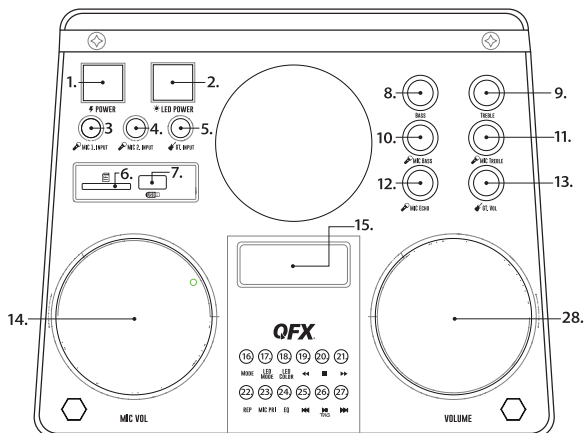
- Línea de suministro de energía eléctrica:** Mantenga el cable de alimentación a salvo de ser pisoteado, presionado por objetos pesados o perforado. Asegúrese de que el cable tenga suficiente espacio para descansar en el suelo y no está estresado. **NO** tire ni arrastre de la línea de alimentación.
- Ventilación:** esta unidad debe instalarse en un espacio ventilado. **NO** cubra las rejillas de ventilación del panel posterior por alguna razón. Si se coloca junto a una pared, separe la unidad un mínimo de 10 cm para permitir que el aire fluya. **NO** coloque superficies que puedan restringir el buen flujo de aire.
- Desmontaje:** **NO** desmonte ni abra la unidad. Esta es una unidad de alta potencia que puede causar daño grave si se manipula. **NO** abrir.
- No utilice este altavoz en ningún lugar húmedo, bajo la lluvia o en cualquier lugar con mucha humedad. No haga colocar líquidos u otros objetos sobre el sistema de altavoces, ya que esto puede provocar un cortocircuito accidental.

## MESURES DE SÉCURITÉ IMPORTANTES

Avant d'utiliser cette machine, veuillez lire toutes les instructions de sécurité et d'utilisation. Ces sécurité et les instructions d'utilisation doivent être conservées en état de consultation.



- Ligne d'alimentation électrique:** évitez que le cordon d'alimentation ne soit piétiné, pressé par des objets lourds ou percé. Assurez-vous que le cordon a suffisamment d'espace pour reposer sur le sol et n'est pas stressé. **NE PAS** tirer ni faire glisser ni la ligne d'alimentation.
- Ventilation:** Cet appareil doit être installé dans un espace ventilé. **NE PAS** couvrir les événements du panneau arrière pour quelque raison que ce soit. S'il est placé le long d'un mur, éloignez l'unité d'au moins 10 cm pour permettre la circulation de l'air. **NE PAS** faire de surface qui pourrait restreindre une bonne circulation d'air.
- Démontage:** **NE PAS** démonter ni ouvrir l'unité. Il s'agit d'une unité de haute puissance qui peut causer de graves dommages si elle est altérée. **Ne pas ouvrir.**
- N'utilisez pas ce haut-parleur dans un endroit humide, sous la pluie ou dans un endroit très humide. **Ne pas** placez des liquides ou d'autres objets sur le système d'enceintes car cela pourrait provoquer un court-circuit accidentel.



## FUNCTIONS:

- POWER:** Power ON/OFF
- LED POWER:** LED Light Switch
- MIC1 INPUT:** ¼" Wired microphone input jack 1
- MIC2 INPUT:** ¼" Wired microphone input jack 2
- GT INPUT:** ¼" Guitar input jack
- SD SLOT:** SD card slot for MP3 playback
- USB PORT:** USB port for MP3 playback
- BASS:** Bass control
- TREBLE:** Treble control
- MIC BASS:** Microphone bass control
- MIC TREBLE:** Microphone treble control
- MIC ECHO:** Microphone echo control
- GT. VOL:** Guitar volume control
- MISC. VOL:** Microphone volume control
- DISPLAY:** LED display of functions
- MODE:** Input modes selection (Bluetooth, USB/SD, FM, AUX)
- LED MODE:** Toggle to select LED party light mode
- LED COLOR:** Toggle to select LED party color mode
- ◀◀:** Fast-rewind music
- :** Stop music
- ▶▶:** Fast-forward music
- REP:** Repeat Play Key
- MIC.PRI:** Microphone priority sets mic level above music
- EQ:** Toggle to preset equalizer modes
- ◀◀:** Short-press for previous track in mp3 mode or previous channel in FM mode
- ▶▶:** Press & Hold to play or pause in mp3 mode. Short-press to auto scan and preset available
- ▶▶:** NEXT/CH+: Short-press for next track in mp3 mode or next channel in FM mode
- VOLUME:** Master volume control
- AUX INPUT:** External audio input (located on back)
- AC INPUT:** AC120, 60Hz input

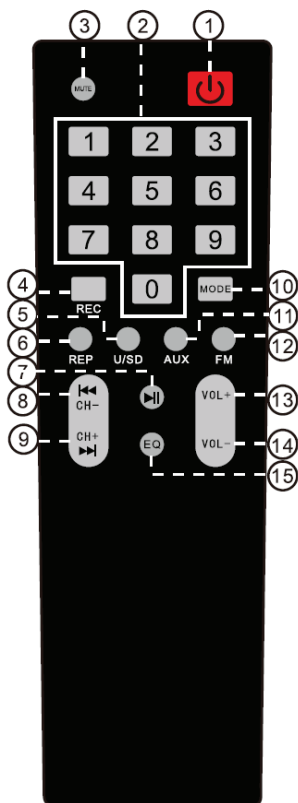
## FUNCIONES:

- ENCENDIDO:** Encendido/apagado
- ALIMENTACIÓN LED:** Interruptor de luz LED
- ENTRADA MIC1:** Conector de entrada de micrófono con cable de 1/4"
- ENTRADA MIC2:** Conector de entrada de micrófono con cable de 1/4"
- ENTRADA GT:** Jack de entrada de guitarra de 1/4"
- RANURA SD:** Ranura para tarjeta SD para reproducción de MP3
- PUERTO USB:** puerto USB para reproducción de MP3
- GRAVES:** control de graves
- AGUDOS:** control de agudos
- MIC BASS:** control de graves del micrófono
- MIC TREBLE:** control de agudos del micrófono
- MIC ECHO:** control de eco del micrófono
- GT. VOL:** Control de volumen de guitarra
- VARIOS. VOL:** control de volumen del micrófono
- PANTALLA LED:** pantalla LED de funciones
- MODOS:** selección de modos de entrada (Bluetooth, USB/SD, FM, AUX)
- MODOS LED:** Alterne para seleccionar el modo de luz de fiesta LED
- COLOR DEL LED:** Alterne para seleccionar el modo de color de fiesta LED
- ◀◀:** Música de rebobinado rápido
- :** Detener la música
- ▶▶:** Música de avance rápido
- REP:** tecla de reproducción repetida
- MIC. PRI:** la prioridad del micrófono establece el nivel del micrófono por encima de la música
- EQ:** cambia a los modos de ecualizador preestablecidos
- ◀◀:** Presione brevemente para la pista anterior en modo mp3 o canal anterior en modo FM
- ▶▶:** Presione brevemente para reproducir o pausar en modo mp3. Pulsación corta para escaneo automático y preestablecido disponible
- ▶▶:** SIGUIENTE/CH+: Presione brevemente para la siguiente pista en modo mp3 o siguiente canal en modo FM
- VOLUMEN:** control de volumen maestro
- ENTRADA AUX:** entrada de audio externa (ubicada en la parte posterior)
- ENTRADA DE CA:** AC12, entrada de 60Hz

## LES FONCTIONS:

- ALIMENTATION:** Marche/Arrêt
- ALIMENTATION LED:** Commutateur de lumière LED
- ENTRÉE MIC1:** prise d'entrée de microphone filaire 1/4" 1
- ENTRÉE MIC2:** prise d'entrée de microphone filaire 1/4" 2
- ENTRÉE GT:** Prise d'entrée guitare 1/4"
- SD SLOT:** Fente pour carte SD pour la lecture MP3
- PORT USB:** port USB pour la lecture MP3
- BASS:** contrôle des basses
- AIGUS:** contrôle des aigus
- MIC BASS:** contrôle des basses du microphone
- MIC TREBLE:** contrôle des aigus du microphone
- MIC ECHO:** contrôle de l'écho du microphone
- GT. VOL.:** contrôle du volume de la guitare
- DIVERS. VOL.:** contrôle du volume du microphone
- AFFICHAGE:** affichage LED des fonctions
- MODE:** sélection des modes d'entrée (Bluetooth, USB/SD, FM, AUX)
- MODE LED:** Basculer pour sélectionner le mode d'éclairage de fête LED
- COULEUR LED:** Basculer pour sélectionner le mode de couleur de fête LED
- Musique à rembobinage rapide**
- Arrêter la musique**
- Musique en avance rapide**
- REP:** touche de lecture répétée
- MIC. PRI:** la priorité du microphone définit le niveau du micro au-dessus de la musique
- EQ:** Basculer vers les modes d'égaliseur prédéfinis
- Appui court** pour la piste précédente en mode mp3 ou canal précédent en mode FM
- Appuyez brièvement** pour lire ou mettre en pause en mode mp3. Appuyez brièvement pour balayage automatique et préréglage disponibles
- NEXT/CH+ :** Appuyez brièvement pour accéder à la piste suivante en mode mp3 ou pour suivre canal en mode FM
- VOLUME:** Contrôle du volume principal
- AUX INPUT:** entrée audio externe (située à l'arrière)
- ENTRÉE CA:** AC120, entrée 60Hz

## REMOTE CONTROL CONTROL REMOTO / Télécommandé



- POWER:** Power ON/OFF
- 0-9:** Numeric keypad entry
- MUTE:** Mute volume
- REC:** Recording function
- U/SD:** USB and SD input
- REP:** Toggle to repeat or shuffle music
- ▶||:** Toggle to play or pause music
- ◀◀:** Previous track
- ▶▶:** Next track
- MODE:** Toggle to choose input source (Bluetooth, USB/SD, FM, AUX)
- AUX:** External source input jack
- FM:** FM radio mode
- VOL+:** Increase master volume
- VOL-:** Decrease master volume
- EQ:** Toggle to preset equalizer modes

- ENCENDIDO:** Encendido/apagado
- 0-9:** entrada de teclado numérico
- MUTE:** Volumen de silencio
- REC:** función de grabación
- U/SD:** entrada USB y SD
- REP:** cambia para repetir o mezclar música
- ▶||:** Alternar para reproducir o pausar música
- ◀◀:** Pista anterior
- ▶▶:** Pista siguiente
- MODE:** Alterne para elegir la fuente de entrada (Bluetooth, USB/SD, FM, AUX)
- AUX:** toma de entrada de fuente externa
- FM:** modo de radio FM
- VOL+:** aumenta el volumen principal
- VOL-:** Disminuir el volumen maestro
- EQ:** cambia a los modos de ecualizador preestablecidos

- ALIMENTATION:** Marche/Arrêt
- 0-9:** saisie au clavier numérique
- MUET:** volume muet
- REC:** fonction d'enregistrement
- U/SD:** entrée USB et SD
- REP:** Basculer pour répéter ou mélanger la musique
- ▶||:** Basculer pour lire ou mettre en pause la musique
- ◀◀:** Piste précédente
- ▶▶:** Piste suivante
- MODE:** Basculer pour choisir la source d'entrée (Bluetooth, USB/SD, FM, AUX)
- AUX:** prise d'entrée de source externe
- FM:** mode radio FM
- VOL+:** Augmenter le volume principal
- VOL-:** Diminuer le volume principal
- EQ:** Basculer vers les modes d'égaliseur prédéfinis



## WIRED MICROPHONE

Insert the microphone plug into the microphone input jack. Adjust the microphone volume knob MIC VOL for proper volume. Adjust the echo depth to the proper position.

Now you can start using your microphone. Please note that both the two microphone and one guitar inputs can't be recorded using the recording function.

## BLUETOOTH

You can connect your Bluetooth-enabled device to listen to your audio tracks from this speaker. Press the MODE button on the speaker, or press the MODE button on the remote control to enter Bluetooth mode, indicated on the LED display. In your Bluetooth device settings, select "QFX SBX-1555" to pair the device to the speaker. Once successful, you will hear a connection sound on the speaker.

## TRUE WIRELESS STEREO (TWS)

1. Turn on both devices of the same model and switch both devices to Bluetooth mode.
2. The distance between the two units should be within 20" (50cm).
3. Press the ►|| TWS button on one speaker only for 3 seconds, and start connecting. Once the connection is successful, the display will show "BLUE" on the other speaker.
4. Turn on your Bluetooth-enabled phone or device and connect to "QFX SBX-1555". The two speakers will automatically connect to each other in True Wireless Stereo (TWS) mode.
5. To disconnect TWS, press and hold the MODE button for 3 seconds.

## USB/TF CARD

Insert the USB or TF card into the USB/TF slot. It will automatically start to play the MP3 music files stored on either the USB drive or TF card. Short-press ►|| to Play/Pause, press ◀◀ and ▶▶ to go to the previous or next track. Press and hold ▶▶ or ◀◀ to turn the speaker volume up or down.

## FM RADIO

Press the M (Mode) button to change to FM radio mode. Then press & hold the ►|| button to search FM channels automatically. This operation will scan all FM stations and save them to memory. The scan procedure will take several minutes to complete and should not be interrupted. Once complete, short-press ◀◀ or ▶▶ to move forward or backward stations. Press and hold ▶▶ or ◀◀ to turn the speaker volume up or down.

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## MICRÓFONO CON CABLE

Inserte el enchufe del micrófono en el conector de entrada del micrófono. Ajuste la perilla de volumen del micrófono MIC VOL para obtener el volumen adecuado. Ajuste la profundidad del eco en la posición adecuada. Ahora puede comenzar a usar su micrófono. Tenga en cuenta que las dos entradas de micrófono y una de guitarra no se pueden grabar con la función de grabación.

## BLUETOOTH

Puede conectar su dispositivo habilitado para Bluetooth para escuchar sus pistas de audio desde este altavoz. Presione el botón MODE en el altavoz, o presione el botón MODE en el control remoto para ingresar al modo Bluetooth, indicado en la pantalla LED. En la configuración de su dispositivo Bluetooth, seleccione "QFX SBX-1555" para emparejar el dispositivo con el altavoz. Una vez que tenga éxito, escuchará un sonido de conexión en el altavoz.

## Verdadero estéreo inalámbrico (TWS)

1. Encienda ambos dispositivos del mismo modelo y cambie ambos dispositivos al modo Bluetooth.
2. La distancia entre las dos unidades debe ser de 20" (50 cm).
3. Presione el botón ►|| TWS en un altavoz solo durante 3 segundos y comience a conectarse. Una vez que la conexión sea exitosa, la pantalla mostrará "AZUL" en el otro altavoz.
4. Encienda su teléfono o dispositivo con Bluetooth y conéctese a "QFX SBX-1555". Los dos altavoces se conectarán automáticamente entre sí en modo True Wireless Stereo (TWS).
5. Para desconectar TWS, mantenga presionado el botón MODE durante 3 segundos.



# SBX-1555 OPERATION/OPERACIÓN/OPÉRATION

## Tarjeta USB/TF

Inserte la tarjeta USB o TF en la ranura USB/TF. Comenzará automáticamente a reproducir los archivos de música MP3 almacenados en la unidad USB o en la tarjeta TF. Pulsación corta >|| para Reproducir/Pausar, presione |<< y >>| para ir a la pista anterior o siguiente. Mantenga presionado >>| o |<< para subir o bajar el volumen del altavoz.

## Radio FM

Presione el botón M (Modo) para cambiar al modo de radio FM. Luego presione y mantenga presionado el >|| botón para buscar canales FM automáticamente. Esta operación escaneará todas las estaciones de FM y las guardará en la memoria. El procedimiento de escaneo tardará varios minutos en completarse y no debe interrumpirse. Una vez completado, presione brevemente. |<< o >>| para avanzar o retroceder estaciones. Mantenga presionado >>| o |<< para subir o bajar el volumen del altavoz.

## MICRO FILAIRE

Inserte el enchufe del micrófono en el conector de entrada del micrófono. Ajuste la perilla de volumen del micrófono MIC VOL para obtener el volumen adecuado. Ajuste la profundidad del eco en la posición adecuada. Ahora puede comenzar a usar su micrófono. Tenga en cuenta que las dos entradas de micrófono y una de guitarra no se pueden grabar con la función de grabación.

## BLUETOOTH

Vous pouvez connecter votre appareil compatible Bluetooth pour écouter vos pistes audio à partir de ce haut-parleur. Appuyez sur le bouton MODE de l'enceinte ou appuyez sur le bouton MODE de la télécommande pour passer en mode Bluetooth, indiqué sur l'écran LED.

Dans les paramètres de votre appareil Bluetooth, sélectionnez "QFX SBX-1555" pour coupler l'appareil au haut-parleur. Une fois réussi, vous entendrez un son de connexion sur le haut-parleur.

## Véritable stéréo sans fil (TWS)

1. Allumez les deux appareils du même modèle et passez les deux appareils en mode Bluetooth.
2. La distance entre les deux unités doit être inférieure à 20" (50 cm).
3. Appuyez sur le bouton ►||TWS sur un seul haut-parleur pendant 3 secondes et commencez à vous connecter. Une fois la connexion établie, l'écran affichera "BLEU" sur l'autre enceinte.
4. Allumez votre téléphone ou appareil compatible Bluetooth et connectez-vous au « QFX SBX-1555 ». Les deux haut-parleurs se connecteront automatiquement l'un à l'autre en mode True Wireless Stereo (TWS).
5. Pour déconnecter TWS, maintenez enfoncé le bouton MODE pendant 3 secondes.

## Carte USB/TF

Insérez la carte USB ou TF dans la fente USB/TF. Il commencera automatiquement à lire les fichiers musicaux MP3 stockés sur la clé USB ou la carte TF. Appuyez brièvement sur >|| pour Lecture/Pause, appuyez sur |<< et >>| pour aller à la piste précédente ou suivante. Appuyez et maintenez >>| ou |<< pour augmenter ou diminuer le volume du haut-parleur.

## Radio FM

Appuyez sur le bouton M (Mode) pour passer en mode radio FM. Ensuite, appuyez et maintenez le >|| bouton pour rechercher automatiquement les canaux FM. Cette opération balayera toutes les stations FM et les enregistrera dans la mémoire. La procédure de numérisation prendra plusieurs minutes et ne doit pas être interrompue. Une fois terminé, appuyez brièvement. |<< ou >>| pour avancer ou reculer les stations. Appuyez et maintenez >>| ou |<< pour augmenter ou diminuer le volume du haut-parleur.





## LIMITED PRODUCT WARRANTY POLICY

Before returning your Product for service under this Warranty, please (i) read the instruction manual carefully and visit our website at [www.qfxusa.com](http://www.qfxusa.com) for Product updates and extended support documentation (e.g., Common Troubleshooting Guides); (ii) if you are still having trouble with your Product, please contact the QFX Customer Support Department.

Subject to the terms and conditions herein, QFX, Inc. (herein after called "QFX") warrants to the original purchaser of the Product ("Customer") that for the applicable Warranty Period listed below, the Product will be free from defects in material or workmanship under normal, non-commercial use ("Defects").

Warranty Period encompasses, as listed below, separate "Coverage Periods" for Parts and Labor, each Coverage Period to begin from the original date of Customer purchase. If Customer returns a defective Product (or any component thereof) during the applicable Warranty Period, QFX will, at its option, during the specified Coverage Periods for Parts and Labor (as applicable either: (i) repair the Product (or, as applicable, any component thereof) or (ii) replace the Product (or, as applicable, any component thereof) with a new or refurbished Product (or, as applicable, any component thereof), in either case free of charge to Customer for Parts and/or Labor (as applicable) during the specified Coverage Period only, and excluding applicable shipping charges (noted below), for which the Customer is responsible. The foregoing states the Customer's exclusive remedy and QFX sole liability for breach of the limited warranty contained herein.

This warranty covers only normal use. This warranty is not transferable. QFX is not responsible for warranty replacement should the QFX label or logo be removed or should the product fail to be properly maintained or fail to function properly as a result of misuse, abuse, immersion in liquids, improper installation, improper shipping, damage caused by disasters such as fire, flood, or service other than by QFX. In addition, this warranty excludes any Product (or, as applicable, any component thereof) that has been subject to or Defects resulting from: (a) any neglect or misuse by a Customer, an accident, improper application, violation of operating instructions for the Product, any other Customer-induced damage, or the alteration or removal of any Product serial number; (b) any modification or repair to Product (or, as applicable, any component thereof) by any party other than QFX or a party authorized in writing by QFX; (c) any damage to Product (or, as applicable, any component thereof) due to power surges, incorrect electrical voltage, misconnection to any device, or malfunction of any device used with the Product (or, as applicable, any component thereof); (d) cosmetic damage to the Product (or, as applicable, any component thereof) caused by normal wear and tear; (e) shipping damage that occurs while the Product is in transit; (f) damage caused by heat sources, sunlight, electromagnetic conditions, or other climatic conditions or (g) any acts of God.

Product is sold to Customer for personal, non-commercial use only. Product is not warranted for Customer's commercial or rental use. In addition, Product is not warranted against failure, and should not be used by Customer for any application where (i) there is a risk that any data stored on Product will be breached or otherwise compromised, or (ii) the data stored on Product is relied upon for medical or lifesaving applications. QFX disclaims any Warranty for any of the foregoing uses to the fullest extent permitted by law. Customer assumes any and all risks associated with such uses of Product, and agrees to indemnify QFX for any damages claimed against QFX for such uses.

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This Warranty gives Customer specific rights, and Customer may also have other rights that vary from jurisdiction to jurisdiction. Warning: Some Products may contain components that are small enough to be swallowed. Please keep out of reach of children. In order for the return to be processed, you must send the Product PREPAID to the address below in the original packaging or reasonable substitute to prevent damage and include: (1) a dated sales receipt (which must have a purchase date that falls in the Warranty Period specified in the table below) that indicates the place of purchase, model number of Product, and amount paid, (2) a detailed description of Customer's problem with Product, (3) Customer's full name, phone number, and return address, (3) all of the accessories that came with the Product package must be sent along with the main Product, (4) a cashier's check or money order payable to QFX, Inc., in the amount specified for the item in the product table below for return shipping and handling. If in the case you cannot provide a money order or cashier's check, you can contact The QFX Customer Support Representative to arrange payment via credit card. No returned Product will be shipped back to a PO BOX. If a returned Product is found to have no problem and/or does not include ALL of the requirements indicated above, it may be returned back to the customer and will not be processed.

**QFX USA®, Inc.**

RMA Processing  
Customer Support Department  
2957 E. 46th Street | Vernon, CA 90058

📧 support@qfxusa.com  
☎️ (800) 864-CLUB (2582) or (323) 864-6900  
🌐 qfxusa.com  
🕒 Hours of Operation: Monday - Friday, 9am - 5pm PST

All prices and details below are for US Destinations excluding, Hawaii, Alaska and Puerto Rico. For excluded destinations and NON US destinations, please contact The QFX Customer Support Department directly for additional shipping fees and return instructions.

If you do not find your Product below, your Product model conflicts with multiple categories, and/or are unsure of which category the Product you have purchased will fall under, please contact our Customer Support Department for further instruction.

In order to determine the exact shipping cost that must be included with your product or paid for the product being returned, please refer to the table below. Please find the product you wish to return by category or model number prefix. QFX will not provide any return or refund to any customer for merchandise and will only honor the Limited Warranty restrictions mentioned in this document.

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PRODUCT CATEGORY	HANDLING	LABOR	PARTS
Earphones, Headphones, Pocket Radios, & Small Bluetooth vSpeakers	\$5.00	1 Year	1 Year
Personal Stereos	\$10.00	1 Year	1 Year
Portable Radio/Cassette	\$15.00	1 Year	1 Year
Large Portable Radio Cassette	\$20.00	1 Year	1 Year
Mobile Audio	\$10.00	1 Year	1 Year
Pro Audio SBX Systems	\$75.00	1 Year	1 Year
Pro Audio PBX Systems	\$75.00	1 Year	1 Year
Televisions	\$25.00	1 Year	1 Year
Telephones	\$10.00	1 Year	1 Year

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**support@qfxusa.com**  
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# THANK YOU.

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